

Tuesday, April 1, 2025 at 10:32:31 Eastern Daylight Time

Subject: FW: News & Info. from LCBDD! noencrypt
Date: Tuesday, April 1, 2025 at 10:31:18 AM Eastern Daylight Time
From: Anna Jeffries
To: Leann Shafer

From: David McManus <David.McManus@lcountydd.org>
Date: Monday, March 31, 2025 at 5:24 PM
Subject: News & Info. from LCBDD! noencrypt

Good afternoon! Hope your Monday has gone great. Sending along a few items of interest. Please let me know if you have any questions or need anything.

Thanks,
David

From Ohio Dept. of Medicaid:

Multi-Factor Authentication to Be Required for Provider Network Management Access

To increase protection for ODM's Provider Network Management (PNM) system and the State of Ohio's data, starting May 4, 2025, signing into the PNM secure web portal will require Multi-Factor Authentication (MFA). MFA is a two-factor authentication process that takes user verification a step beyond the State of Ohio ID (OHID) and password. This is done by using a second source of validation to verify your identity before granting access to State resources.

We urge you to set up MFA prior to May 4 to ensure access to PNM is not interrupted.

If you are an existing PNM portal user and already have MFA set up for the OHID that is used to sign into the PNM portal, no action is required. Here is a [link](#) to a user guide to assist you with setting up MFA. Please refer to the instructions starting on page 12 to set up your MFA.

If you need assistance setting up MFA, please contact the ODM Integrated Help Desk (IHD) at 800-686-1516, option 7, or email IHD@medicaid.ohio.gov

Advocacy Wednesdays- w/ OSDA & We Thrive Together!!

OSDA is Partnering with We Thrive Together EVERY Wednesday at 11am to talk Advocacy! This week on Advocacy Wednesday, we welcome back Hello, It's Me! a dating app and website designed to help people connect and interact in a safe place. It is so much more than a dating website. Come check it out! Join us Wednesday, April 2, 2025 at 11am.

Join the Zoom Meeting <https://us02web.zoom.us/j/8010396858> Meeting ID: 801 039 6858

Excellence Network to host DODD Compliance staff at 4/18/25 meeting

Staff from DODD's Dept. of Provider Compliance has graciously agreed to talk with the Excellence Network about Provider daily documentation and what DODD is looking for in

compliance reviews around documentation. The next TEN mtg. is Fri, 4/18/25, 10:00 at the County Board office (116 N. 22nd St, Newark 43055).

David McManus
Provider Support Coordinator

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