

# THE EXCELLENCE NETWORK



## Meeting Minutes

11/17/23

- **Old Business/Updates**

- **First Aid/CPR classes available!** (These classes will use American Heart Association guidelines.)
  - 12/5 new certifications only-  
<https://www.signupgenius.com/go/4090E4CAFAE28A1F94-46130726-cprfirst/>
  - 12/12 re-certifications-  
<https://www.signupgenius.com/go/4090E4CAFAE28A1F94-46131758-cprfirst>
- **Medicaid Rate increases:** Does everyone have this figured out now?
  - Most agencies present are still figuring this out, but having discussions.
  - One agency said they're looking at a "tiered" system in order to reward seniority and expertise.

- **New Business**

- **Leadership Training-** January – May 2024!
  - Planned to be 10:00-2:00, 3<sup>rd</sup> Friday of each month (taking over the TEN mtg. slot)
  - Targeted to middle managers.
  - Lunch & learn format- lunch will be provided
  - Attending all sessions will provide a Certificate of Leadership Training.
  - Please start thinking about who you'd like to attend and how many you can send.
    - Can accommodate up to 45 people.
    - Please let David know ASAP how many people you plan to send.
- **Appendix K unwinding-**
  - Changes made to allow HPC-type services (now Residential Respite) to be provided for someone receiving Shared Living on the same day.
    - Billed in 15-min. units
    - DODD currently waiving the fee to add Residential Respite service
  - HPC services can be provided if required during hospitalizations.

- **ADS Quality Pilot Project**- four ADS Providers serving people from Licking Co. applied for and were selected for this project (ViaQuest, PALS, CSS, Fuse Network)
    - **For discussion**- ““In the past 12 months, has the individual achieved the experiences, at the level and frequency defined in the OhioISP, that support progress toward a defined outcome?”
      - How do Providers help ensure the Ohio ISPs have clearly defined experiences in the plan that defines support so that when everyone completes the outcome tracking they are able to accurately report?
        - This question is a clear indication of the direction that the department is going for a future structure.
        - Recently heard that DODD reviewers are looking closely at how progress on Outcomes is being documented and communicated.
        - Reportedly a pot of \$ for technology and a larger pot for making progress on Outcomes.
      - Much discussion ensued around ISP processes:
        - Providers not receiving some ISPs until after the start dates.
          - Try to include David on emails about this issue.
        - Outcomes often don't include things that pertain to ADS
          - So what services are ADS providers documenting on?
        - SCs sometimes resistant to changing Outcomes mid-ISP year, even if it's been completed.
          - Would be helpful if teams could help the person decide what a new Outcome would be.
- **Miscellaneous**
  - MRC site (Monthly Rate Calculator) – We have 60 days to resolve billing issues with MRC sites; please notify our finance office if there are problems before the 60 days runs out.
  - Brittco software for Provider docs.- interest in accessing the County Board's Brittco for documentation?
    - Three of four agencies present have their own Brittco software. Two of them are using Brittco for documentation now, to varying degrees.

**Next Mtg: 10:00, Friday, December 15<sup>th</sup>  
at LCBDD office**