

LICKING COUNTY

— Board of —

DEVELOPMENTAL DISABILITIES

The Excellence Network, Refocused
The Ohio State University, Newark
February 17, 2023
10:00am – 11:30am

Opening:

- Introductions

Provider Workforce Support Specialist

- Hannah Goodwin hired, start date TBA

Silfies Media- doing 15-30 second videos of DSPs; RevLocal putting these online, targeting specific demographics

- John Silfies will be reaching out to agencies interested in having their DSPs highlighted in videos

DODD Required DSP training (in-person) update

- Muskingum CBDD indicated they didn't think they have capacity to collaborate on in-person training offerings, but would check with their supervisor
- Teresa Whipkey is following up with other counties
- LC agencies indicated it would be helpful for LCBDD to offer an in-person training once a month
 - Most agencies indicated they aren't observing a specific week of the month that would be better than another. Mary Thompson is going to look to see if she can observe any pattern at Fuse Network.
 - Agencies indicated they see an increase in applicants after tax returns are spent and before the holidays. Offering this training may help us to obtain more data around new staffing patterns.

Retention

- OADSP feedback session
 - 13 DSPs registered and it was agreed this was not sufficient to get statistically valid results
 - Open Door offers CEO listening sessions
 - DSPs are paid for this time
 - Fuse has surveys for DSPs and middle managers that Mary is going to share.
 - CDS recently completed a "stay survey", which yielded good information.
 - Agencies present elected to have two surveys developed (DSP and middle manager) to obtain retention feedback for the group to act upon.
 - A goodie bag was suggested as an incentive for participation – Cheryl's cookies?
- Middle Management development- County Board staff possibly attend agency meetings with managers

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- SCs sending thank you notes to DSPs meant a lot in the past. It was also mentioned, as new providers come available on the western side of the county, it may be helpful for individuals to seek services from providers focused on those areas. David will share this information with Abby and Kristen.
- CDS has a contract with SafeCab and pays for DSPs rides to work, as needed.
 - Address: 119 Maholm St, Newark, OH 43055
 - Phone: (740) 345-5436

DSP Recognition awards

- Working on distribution- David will be calling agencies with winning DSPs to make arrangements.

School/Pipeline

- After discussion, was determined the career fair is not the best route. Decided to pursue getting time in Human Services classrooms to show short (3-5 minutes) video, short presentation, and hand out info. on upcoming “coffee chat” session where providers and interested students could have informal conversation about working in the D.D. field.
 - David will follow up with Tim Goetz at OSU to see about getting this started.
 - Anna will check her video stock to see if any exist regarding students/young people.

Unhoused Population

- Decision made to follow up with agencies working with people who have some stabilizing services already in place. Targets are Licking Co. Coalition for Housing, New Beginnings, and BHP’s Spencer & Courage Houses.
 - Angie will follow up with the above agencies to obtain more information to be shared at the next TEN meeting.

Next meeting info:

- The Ohio University, Newark
March 17, 2023 10:00-11:30