

# THE EXCELLENCE NETWORK

FOSTERING COLLABORATIVE LEADERSHIP  
TO DRIVE AGENCY EXCELLENCE IN  
LICKING COUNTY



## AGENDA

3/19/21

(Online virtual meeting)

### • Old Business/Updates

- **Gears and Company** starts practicing in April for an outside performance. Practices are planned to be in small groups with social distancing.
  - If anyone is interested, email Shella Miller or Amanda Amyx at CDS Shella Miller [shellamiller@centerds.org](mailto:shellamiller@centerds.org) or 'Amanda Amyx' ([amandaamyx@centerds.org](mailto:amandaamyx@centerds.org))
  - Gears and Company survey: <https://www.surveymonkey.com/r/Y7JF8TH>
- **Lump-sum payment on hold:** the planned 2-week payment by DODD (funded by County Boards of D.D.) remains on hold at the federal level. Still expected to happen, just unknown when.
  - The payment will be calculated using the provider's total claims payments for **August 1 - October 31, 2020**. Providers can still make changes to this period.

### • New Business

- **EVV reporting update** – Make sure you are updating “Visit Maintenance” – Click on red dots for instructions on what needs updated to ensure correct submission to Medicaid
  - OPRA EVV committee – Teresa is attending these meetings
    - Providers are being asked what they need support with
      - Reported issue with providers being penalized, so OPRA group made suggestions to incentivize people are at 90-100%
  - January 2022 is target date before penalties, so this is the time to work on getting it right
  - Licking County provider feedback
    - Local offices may not be able to view what needs corrected because EVV handled at corporate office
- **Social Media content** – DSP Employment Connections participants reviewed social media content
  - Main issue is provider having time to keep current
  - Social Media Kit – Brandi will distribute monthly
    - Takes providers 10-15 minutes per month to cut and paste content
    - Providers with an employee-based facebook group – Have a dramatically higher retention rate

- Concerns about rogue negative employees – Can have a moderator to ensure appropriate content, but often other employees create a positive environment that doesn't really tolerate the negative
  - Almost a contest for employees to share creative ideas/activities
  - Humanizes staff that don't normally interact with each other and helps them connect on a more personal level
- **DSP Recruitment** – Please sent Brandi Body your open positions
- **Plans for the “new normal?”** –
  - Vaccinations are happening – CDC is indicating that general public not required to social distance or wear masks if parties are vaccinated. However, this information is not being given to providers by DODD. We have reached out to OACB & DODD for input.
  - As more vaccinations become available – We will likely see an increase in people returning to ADS
    - Staffing may be an issue at some ADS sites
    - Transportation will also be an issue based on current capacity restrictions
- **Miscellaneous**
  - DJFS representative for upcoming meeting – Last year, TEN created a list of questions
    - TEN members still interested in pursuing DJFS as a speaker
    - David will circulate the list of questions to the group to see if any additional questions need added
  - LCAP Update
    - In-house programming cancelled indefinitely and waiting list for other services
  - Anna Jeffries shared a mobile resource for makeovers/parties
    - <https://www.facebook.com/adreamcometrueparties> - Can private message for more information
  - PPE – Brandi has gloves (medium), isolations gowns, face shields, disposable masks, hand sanitizer, Lysol spray, soap
    - Follow-up with Brandi to help her clean out that storage space
      - First come, first served and Brandi DELIVERS with a smile
  - NMT trips & miles- PLEASE monitor your use of NMT per-mile! If you overbill miles it's possible to use all the available NMT funding for the year. There is not a fix for this.

**Next Mtg.**  
**Friday, April 16<sup>th</sup>, 10:00**  
**(Online virtual meeting)**