

# THE EXCELLENCE NETWORK

**OUR PURPOSE:**  
**IGNITING AND FUELING A PASSION FOR LIVING LIFE TO THE FULLEST THROUGH LEARNING, INNOVATION AND COLLABORATION**



## Meeting Minutes

2/16/18

CSS Training Center- 640 Industrial Parkway, Heath

### • Old Business/Updates

- DSPOhio –several agencies have received referrals from the website. Some were good, a couple not seriously seeking employment. Expect more referrals- advertising is just starting to get out there!
  - Provider Relations staff is willing to make the follow-up calls, if you would like.
- DODD Provider Compliance 101- with DODD staff at March 16<sup>th</sup> TEN mtg!
  - Bring your questions!

### • New Business

- Success stories-
  - Alvis- two people they serve are now able to self-medicate!
  - NRH- two people they serve had their legal competency restored to them!
  - LICCO- opening of new location went great, as well as roll-out of new service model
- Announcements-
  - LICCO plans to visit an innovative service provider called Starfire 5 times this year, and will provide 2 available seats for staff from other interested Providers to ride along. They are also inviting Starfire Director Tim Vogt for a local presentation on October 15<sup>th</sup>. (Tim is on LoopOhio: <https://loopohio.org/search?q=tim+vogt&f=mentors&st=&s=all&t=users> )
  - The Donna Jean Center plans to arrange Lunch & Learn events involving the community and people they serve. These will occur in the community and address topics such as sign language, wellness, and relationships.
- Outcomes & Action Plans presentation & discussion-To be re-scheduled...
  - Providers note teams are still struggling to develop Outcomes for some people
- Qualities of an Ideal DSP? – qualities Providers look for in DSPs-
  - Dependable
  - Compassionate
  - Healthy

- Effective communicator, including with people they serve
  - Able to read & write
  - Curious; open to learning
  - Able to handle stress effectively
- DSP Photo Shoot- Photos and first billboard attached. Billboard running on 4 local digital signs and one static sign in March.
    - Traditional static board: Hopewell South of Hebron Rd.
    - Digital rotation:
      - Rt. 161 East (Before you hit Worthington Road)
      - Rt. 16 East at Marne (Before you hit Hanover)
      - 30th St. (Looks like this is somewhere near Jolly Pirate, but possible on the other side of the tracks?)
      - Rt 79 (Based on the map it looks like this is near Heath Furniture Depot...so if you've hit John Hinderer, you may have gone too far)
  - Providing info. to teams on people's progress- Some SCs are reporting that they do not receive any documentation from Providers. Please make sure you are updating teams on people's progress towards their Outcomes. (DODD reviewers asking for this info.) The ISP indicates how often this is required- but is great to provide more frequently.

- **Miscellaneous**

- People served in an Adult Day setting- please be aware there has to be a **reason** someone is receiving services in a restricted setting. If someone has worked in the community for years and has had no change in their condition, justifying why they're suddenly being served in a sheltered setting could be difficult. People should not be attending an ADS based on getting paid to be there.

**Next Mtg. – 10:00, Friday, 3/16/18 at CSS**

**with**

***DODD Provider Compliance staff***