

The Excellence Network

Date: August 22, 2025

Time: 10:00AM

Location: E.S. Weiant

o Introductions- Name, agency, fun fact about yourself!

- Agencies in attendance: CLE, LCAP, CDS, Gathering Place, The Fuse Network, and DODD.

o LCBDD Chief Operations Officer (COO)- Angie Finck provides updates regarding ISP process, feedback about other processes and future TEN meetings

- OPRA Learning Lab: Angie explained these labs and outcome of these labs. Labs reviewed processes that needed to be made more efficient. 1st process looked at was the ISP process - Angie can provide a copy of this process to the providers. Providers can also share what other processes they would like to see reviewed for changes.
 - When addendums are done – it helps providers a lot to know exactly what changes were made and the date of the change.
- TEN Meetings moving forward – Angie asked if providers had any ideas for changes in TEN Meeting.
 - Providers agreed consistency is good for the location so they always know where they are going.
 - Topic Ideas for speakers:
 - Community Resource ideas
 - Frequency of meetings:
 - Every other month is working
 - Topics – providers can email Samuel at any time with new topic ideas.
 - Feedback:
 - Providers are enjoying Samuel's new Friday Fuel emails.

o Provider Workforce Support Specialist- Continuing conversation around training.

Hannah shared that all training plans have been put on hold due to attendance. Providers asked for their thoughts on current need of trainings.

- Trainings that are needed right now, if any:
 - Some providers disappointed that video trainings with Silfies is not moving forward as video trainings are a need. Hannah is going to revisit this idea – as the consensus is online or resource videos seem to be better and more convenient.
 - Can links of resources to other videos be found and shared.

- Emails of appreciation ideas are very helpful and videos that used to be sent out by a former staff member.
- DODD initial training – frequency and availability
- Soft Skills training
- Was asked if it could be considered for side by side trainings to be offered for DSP's and people served.
- Online Training Ideas:
 - DODD
 - MEORC
 - DSP Careers website: dspcareers.com

o **Access Rule-** Set in motion by CMS and now required to follow. Data will be collected through several screening tools. SCs will go through these screenings during ISP meetings. These changes apply to the those 18 or older who are enrolled on a HCBS waiver.

- Samuel explained this new rule and how they change the ISP questions to prepare them for these new questions that will be asked during ISP meeting.
- LCBDD has sent resource out to individuals and families to explain this new rule as well.

o **LCBDD Angel Tree-** Discussion on how agencies handle situations where a person is not going to have gifts for the holidays. Attempts to make sure all individuals in 24/7 sites get a gift/ensure the person is truly in need of being put on the angel tree.

- CDS shared they provide their own gifts.
- Lists are started to be gathered in September – Samuel will send out reminder to agencies mid October.

o **New Provider Support Coordinator-** Samuel Clark is the new provider support coordinator for agency providers. Does anyone have questions for Samuel?

o **Friday Fuel-** Are providers interested in having opportunities to earn swag by answering questions in the Friday newsletter? If yes, this will start in 2026.

- Providers gave ideas for swag:
 - Cups
 - Lotion
 - Cooling rags
 - Chapsticks
- Samuel and Hannah will be looking at ways to include DSP's.

Anna Discussed:

- **Hartford Fair Comments:**
 - Providers loved the sensory room.
 - Anna shared A/C is being looked at for next year

- **Momentum Availability:**
 - Samuel has schedule he is sharing
 - Next event is Fall Fest in Pataskala
- **Dension coming to discuss voting rights**
 - ADS Groups welcome
 - September 11th at 10:00 at LCBDD RM #110

Next TEN Meeting: 10:00AM on October 17, 2025 at E.S. Weiant