## THE EXCELLENCE NETWORK



# Meeting Minutes 2/21/25

### Old Business/Updates

 FYI re: texting - County Board staff- including Service Coordinators- generally cannot send or receive texts directly on their work phones. If the team wants/needs to communicate through texts, staff have access to a HIPPA-compliant program that all parties would download to text through.

#### New Business

- EVV Adjudication date for D.D. services set- the Ohio Dept. of Medicaid plans to begin matching EVV records to billing claims for DODD billing on Oct. 1, 2025. Claims without a matching EVV entry will be denied. (doc. attached to email)
- DODD Provider documentation discussion- Robyn Norman: DODD Ohio ISP team, about changes to Provider documentation flowing from the OISP. (Please see attached slides for additional info.)
  - Providers are encouraged to communicate with Service Coordinators (SCs) to clarify frequencies of services.
    - OISP dropdown includes an "other" category that can be used for infrequent or unpredictable services
    - "As needed" or "as requested" not OK, not clear enough
  - Provider documentation can group related services with the same frequencies.
  - Risks- can be shortened/simplified on daily doc. sheets.
  - Teams should discuss what needs to appear in the "services & supports" section of the ISP (and therefore on Provider docs.)
  - BOTTOM LINE: we're all still learning re: the OISP, and figuring it out is a group effort
- o **Training discussion** what trainings do you need? What can LCBDD offer that would be helpful?
  - Hannah asked for input on what is needed; following up with an email for input
    - More CPR classes needed; CDS may be able to help with that, has capacity
    - What else would be helpful?
      - Fuse Network runs a recurring "hygiene club"- free hygiene products distributed, education, etc.

#### Miscellaneous

- Licking Parks event- June 12<sup>th</sup>, 11:30-1:30 opportunity to check out All-Terrain wheelchairs, accessible canoe/kayak launch/fishing dock, and accessible playground- and maybe a free lunch! Rental kayaks available, too.
- Entering UIs in LCBDD Brittco system- When entering a UI directly into LCBDD's Brittco, you
  need to click "submit" when finished in order for the SC to see it in the system.
- On-Seen Provider search app.- On-Seen is introducing a state-wide Provider Search app for people served, families, Providers, and County Boards. There will be no cost to use it. Also introducing additional products. Will share info. re: upcoming webinars when received.
- Medication Admin. reference chart- handy chart showing when nurse delegation required attached to email
- o **How many people receive DODD's "Memo Monday" emails?** Choose from several different newsletters at this link: https://dodd.ohio.gov/your-family/all-family-resources/Subscribe

Next Mtg: Friday, 4/18/25, 10:00