The Excellence Network

Fostering Collaborative Leadership To Drive Agency Excellence in Licking County

AGENDA

9/20/19

Hosted by LCBDD

- **Old Business/Updates**
  - **Level One Waiver & Benefit Management Funding Challenges-** SCs will be encouraged plan with teams for how this is going to happen and be paid for. Providers are encouraged to bring it up. The SC is responsible to coordinate this service. If you're running out of paid hours, go back to the team.
    - Teams should also be exploring natural supports for benefit management
    - It was suggested that staff be educated about limitation of hours, especially Level Ones
  - **Monthly Rate Calculation (MRC) –** How's this process going?
    - CSS just has one house that has flipped to MRC effective 9/1/19
      - Difficulty with coming to agreement about unscheduled hours because felt county board going on lower end of 3% - Providers are concerned about doing services for free
  - **EVV**- Sandata & ODM offering "refresher" trainings for Providers who've completed the initial training. **Register:** https://www.sandatalearn.com?KeyName=ODMP2Refresher After logging onto Sandata Learn platform, click on "Catalog" or "My Courses" button on the dashboard. Find "ODM-EVV Phase 2 Refresher Classroom Training". Click view. Select day and time you want to attend.
    - CSS had to disconnect with Sandata due to connection between it and Connect-A-Voice
    - CLE has had issues with connection between Sandata and Advisor
      - Biggest issue is time is Sun-Sat and have to manually switch the week over for Sunday, so management logging staff in on Sunday and then corrects itself on Monday
    - GP and Kicks hasn't had any issues thus far; both using Sandata program
  - **Noting changes in ISPs**-no way in the IS to flag changes in new ISPs at this time. SCs will bullet-point major changes affecting services in an email. Minor wording changes will not be included in the list.

- **New Business**

  - **Employment Transportation**- a northern county has a collaboration model; participating Providers take a day where they do the transportation. A staff person (housed where?) coordinates. Is there any interest in Licking County on collaborating around this?
    - No interest due to staffing and coordination of routes
    - LC Transportation Plan
      - Transportation public feedback 10/3/19
      - Transportation LCBDD feedback 10/30/19 11:45am at LCBDD

  - **Over-utilization/Moving funding between mileage and HPC**- if this needs to happen it should come through the SC, and may take an addendum if it changes services in the ISP (from 5hrs/wk. to 4, etc).
    - Is it possible to have a blanket statement for Level Ones with total amount of money that can be used for HPC or miles, so an addendum isn't required
    - *Feedback: Because the "fetch" system in the IS pulls the specific #s from MSS/CPT to fill in the PAS, a blanket statement in the ISP wouldn't match the PAS that Providers ae signing off on.*

  - **Employment Support Specialists joining Voc. Hab. Teams for individual and group employment**- any feedback?
    - No concerns expressed at this time

  - **Employment Supports and Provider Relations combined into one department with Angie Finck as the Director**
    - No changes to supports being provided by those two teams

  - **DSP Magnet! follow-up-** follow-up from the training
    - Blitz Media has been analyzing DSP Employment Connections process
    - Majority of providers are willing to dedicate time and energy for follow-up trainings

  - **Excellence Network marketing** – drafts of new brochure and Provider info. insert!
    - Feedback by 9/30/19

  - **EVV Presentation** - Tuesday, 10/1/19, 1:00 at E.S. Weiant Center with Debbie Jenkins: Ohio Health Care Association

  - **Trauma Informed Care training is available- free**! Who is Interested? What dates/times would be best to allow staff to attend?
    - Providers interested in sessions between 8am-2 and after 2pm, Wednesday or Thursday preferred

- **Miscellaneous**

- No offices in people's homes unless agency is sharing the rent

- Communicate with landlords if someone is moving in or out, as well as on maintenance needs (kudos to CSS & NRH on this!)
    - Providers & Service Coordinators should both be included in and initiating these conversations

- If someone is looking for housing/roommates, this conversation HAS TO go through the SC if the person wants/needs paid support services (unless the person plans to private-pay). Please include the SC in any conversations on the subject.

- Outcome tracking training – Very few trainings left, so providers need to get signed up soon
    - Training information available on DODD's training page (and attached to email)
    - Required for 2020 and then annually
    - Provider Compliance will be issuing citations for non-compliance, starting in 2020

- Staff Recognition – OADSP Recognition Event received excellent feedback

- Lost Lands Event at Legend Valley- free drive-through with registration and canned goods donation (info. attached to email)

- Transportation Development Plan-Licking County is developing a county-wide Transportation Development Plan to assess transportation needs and resources in Licking County. This plan will guide development efforts for the next 5-10 years.
    - We have an opportunity to directly give input on this plan! The plan developers will be at E.S. Weiant Center on **Monday, 9/30/19, from 11:45-12:45**. We're looking for a group of stakeholders (5-10 people) to talk about their transportation needs and their current services. Please share this information with people who:
        - Use transportation services
        - Could describe their needs & experiences to people they don't know in a group setting
        - Could (ironically) obtain transportation to the meeting (Transit may be able to help. If this is needed, let me know ASAP.)

      If you know someone who would be interested in participating, please help them RSVP to me. (david.mcmanus@lcountydd.org or (740) 349-6588). Please let me know if you need more info.

Next Mtg.
10:00, Friday, October 18th, 2019
Location: CLE offices,
97 Granville St, Newark OH 43055